Better for you. Better for business.

In addition to providing you with a better ordering experience, myTech Service Catalog will provide metrics detailing how often a service is used, its cost, and how long each request takes to fill. That information will help Allstate establish service benchmarks and lead to more efficient and economical technology decisions. And that makes good business sense.

Learn more.

You can register for the following myTech Service training workshops through the Allstate Learning Resource Network (LRN):

- Introduction to myTech Service Catalog — Ordering a Service
- Introduction to myTech Service Catalog — Service Manager
- myTech Service Catalog Reporting

You can also get assistance with the ordering process by visiting the myTech Service Catalog Frequently Asked Questions (FAQs) on the catalog home page.

myTech Service Catalog

Your online technology shop.

Allstate
You're in good hands.

Auto
Home
Life
Retirement

Allstate
You're in good hands.

Auto Home Life Retirement

We've made it simple.

No more wasting time dealing with multiple e-mailboxes, web forms, fax and phone numbers! Now, many of the technology services you need are just a few clicks away.

The available services are grouped by type to make it easy to find what you're looking for:

- **Collaboration Services** — e-mail services, eFax; web, audio and video conferencing; and SharePoint (also known as WSS sites)

- **Network and Communication Services** — office and cell phones, Blackberries, calling cards, data cards, pagers, remote communication, toll-free numbers and voice/data dedicated lines

- **Personal Computer Software, Hardware and Accessories** — desktops, laptops, printers and related accessories, such as monitors and keyboards

- **Security, Privacy and Application Access** — software for your computer and login ID's to enterprise systems

- **Advanced IT Services (for IT-to-IT technology work)** — IT technology services for designing, building, and managing networks, databases and servers

Please note that you must continue to follow your department's protocol for securing the necessary approvals prior to submitting your technology service request.

Know where to go for technology services?

"I need a cell phone for work. How do I get one?"

"When my team members work from home, their Allstate phone calls are forwarded to them. How can I set that up?"

"My keyboard stopped working and needs to be replaced. Where do I go to get one?"

One place…myTech on myDesktop!

myTech Service Catalog, conveniently linked directly from myDesktop, allows you to order, approve and track your technology request online. It's your online shop for a wide range of technology services.

Technology at your fingertips.

Link to myTech Service Catalog directly from myDesktop.